

White Paper on

# **Unauthorised Refilling** of Fire Extinguishers

A Major Fire Hazard



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### 1. Abstract

Fire safety is paramount in preserving lives and property. This whitepaper addresses the escalating concern of unauthorised refilling of fire extinguishers, with a specific focus on the insights and perspective of Ceasefire Industries Pvt Ltd. In this whitepaper, we will delve into the inherent risks associated with unregulated refilling practices, explore real-world case study, the risks associated with unauthorised refilling, and propose proactive measures for prevention.





### 2. Introduction

Fire is a constant threat to life and property. Yet it remains a critical and often neglected aspect of infrastructure management. In India, the statistics are particularly alarming, with over 2.3 lakh fire incidents reported in 2022 alone, resulting in a devastating 11,400 fatalities and 17,500 injuries [Source - National Crime Records Bureau's [NCRB].

# Fire Incidents and Fatalities in India (2017-2022) 20000 19000 17000 16000 14000 2018 2020 Year Fire Incidents Fatalities

Sources - National Crime Records Bureau (NCRB), The Union Ministry of Home Affairs and News Articles

Despite these alarming statistics of fire incidents, the efficacy of fire protection measures, particularly fire extinguishers, is often compromised by a number of factors, including improper maintenance and, most concerningly, unauthorised refilling.

This white paper delves into the concerning reality of unauthorised refilling in India, analysing its detrimental impact on fire safety and emphasising the importance of relying on authorised professionals for this crucial task.

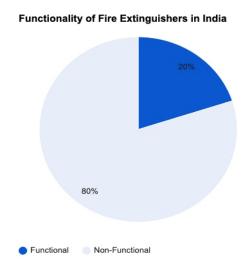


### 3. Background: A Burning Issue In Fire Safety



Picture a situation where a fire breaks out, causing panic and chaos. In that stressful moment, you grab the fire extinguisher, hoping it will be your saviour. But what if it doesn't work? What if, instead of helping, it becomes a source of more problems?

As per a research study conducted by the Fire Safety Association of India, approximately 80% of fire extinguishers in India are estimated to be non-functional, often due to improper maintenance and, significantly, unauthorised refills.



This troubling situation poses a genuine concern in the country, where a considerable number of individuals opt for refilling fire extinguishers from local players. Despite regulations stipulating that maintenance and refilling should be undertaken by qualified professionals, the inclination to cut costs and a lack of awareness prompt some to resort to unlicensed refills. This compromises the effectiveness of the branded extinguishers, rendering them unreliable in the event of a fire emergency.



## 4. Unpacking The Risks Of Unofficial Fire Extinguisher Refills In India

Several factors contribute to the rising popularity of local fire extinguisher refilling in India:



### 4.1 Cost-effectiveness

Authorised refilling by certified professionals can be expensive, especially for small businesses and individuals (\*around 65% of the Indian economy). Local refilling services offer refills at a lower cost, making them a more attractive option for cost-conscious consumers. This appeals to businesses and individuals without them realising that they are compromising on their safety.

### 4.2 Limited Access

There are certain rural locations in the country (\*covering 68% of the population) which are beyond the scope of service of the original extinguisher manufacturers that the only choice that the customers have in that area is to go for refilling extinguishers by local players.

### 4.3 Limited Knowledge

A worrying 70%\* Indians lack awareness about the dangers of unauthorised refills and the importance of professional maintenance. People do not understand that recharging an extinguisher is a specialised task that not only requires specialised people but also specialised equipment, infrastructure, and processes which are often very difficult to recreate outside of a manufacturing facility of the original manufacturer. Hence, the customers take an uninformed decision of prioritising cost over safety.



### 4.4 Convenience and Ease

Local refills often offer quicker turnaround times and door-to-door service, eliminating the need for travel or lengthy waiting periods. They also offer convenient packages to customers that include no or very little conditions on the brand or the type of extinguishers to include in the refilling package; many customers opt for local refilling for sheer convenience.





# 5. Examining The Hazards Associated With Unapproved Fire Extinguisher Refilling

### 5.1 Compromised Functionality



### 5.1a) Incorrect Extinguishing Agent:

A 2018 study by the Fire Research & Development Organization (FR&DO) revealed that 12% of refilled extinguishers in India contained the wrong agent. Beyond rendering the extinguisher useless, utilising the wrong agent can exacerbate the fire. For example, mixing two specialised agents can render the entire agent concoction useless in a fire situation.

### 5.1b) Improper Pressure:

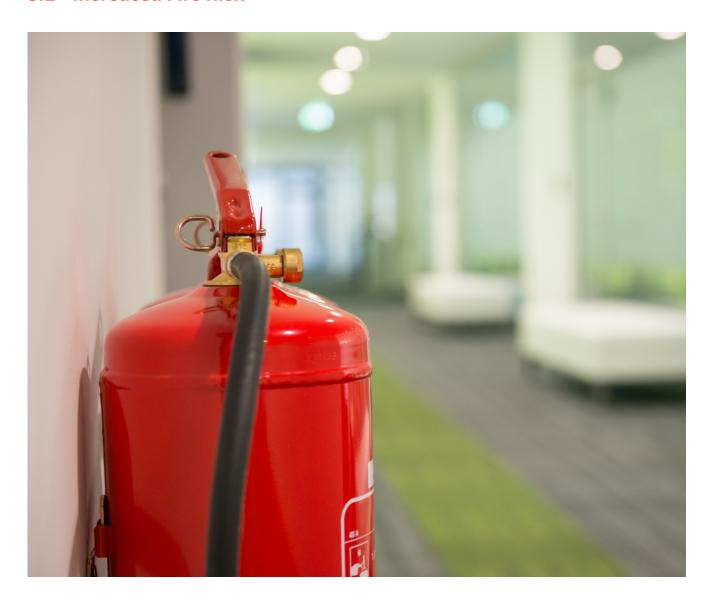
The Bureau of Indian Standards (BIS) specifies optimal pressure levels for each extinguisher type. A 2020 survey by the Fire Safety Association of India (FSAI) found that 35% of refilled extinguishers in India had incorrect pressure. Inadequate pressure may result in a weak discharge, making it difficult to effectively reach and extinguish the flames. Conversely, excessive pressure could lead to the extinguisher rupturing or malfunctioning, posing risks of harm to the user and exacerbating the fire.

### 5.1c) Faulty Seals and Fitments:

Refilling by local players often lacks the stringent quality control of authorised services. The Indian Fire Service estimates that nearly 20% of fire extinguisher failures in India can be attributed to faulty seals and components arising from unauthorised refilling. These seals might allow moisture and induce corrosion, compromising the quality of the cylinder and increasing the likelihood of the extinguisher malfunctioning during a fire incident.



### 5.2 Increased Fire Risk



### 5.2a) Delayed Response:

A malfunctioning extinguisher can give a false sense of security, leading to precious seconds wasted in a critical situation. According to the National Crime Records Bureau (NCRB), fire-related fatalities in India increased by 10% in 2022, highlighting the importance of having reliable extinguishers readily available.

### 5.2b) Property Damage and Injuries:

A larger fire due to a malfunctioning extinguisher can cause extensive property damage and potential injuries. The Centre for Disaster Management (CDM) estimates that fire incidents cause over Rs.20,000 crore in economic losses annually in India, emphasising the financial consequences of fire safety negligence.



### 5.3 Legal and Regulatory Issues



### 5.3a) Violations and Liabilities:

The Fire Safety Act, 2002, mandates regular maintenance and refilling of fire extinguishers by qualified personnel. Unauthorised refilling violates this Act and can lead to fines of up to Rs. 1 lakh in case of fire incidents.

### 5.3a) Insurance Implications:

Insurance companies may deny claims if a fire is not extinguished due to a faulty extinguisher, especially if it was unauthorisedly refilled. This can leave individuals and businesses facing the financial burden of rebuilding without insurance assistance.



# 6. Strategies To Prevent Unauthorised Fire Extinguisher Refilling

Here are some key strategies to prevent unauthorised refilling and promote fire safety:



### 6.1 Spreading Knowledge

Initiate extensive public education initiatives to highlight the risks associated with unauthorised refilling, dangers of using incorrect agents, improper pressure levels, faulty components, and severe consequences of equipment failure during emergencies.

### 6.2 Stricter Laws And Enforcement

Advocate for stronger legislation against unauthorised refilling, with harsher penalties for offenders. Ensure efficient enforcement mechanisms are in place to deter illegal practices.

### **6.3 Mandatory Licensing And Certification**

Implement a stringent licensing system for authorised fire extinguisher maintenance companies. Establish clear guidelines and inspection procedures to ensure only qualified professionals perform refills.

### 6.4 Remote Refill Services

Explore setting up remote refill services which are fully equipped with specialised equipment, infrastructure and process to carry out refilling tasks by specialised personnels to improve access to authorised maintenance without requiring travel to centralised locations.



### 6.5 Partnerships With Manufacturers

Encourage partnerships between fire extinguisher manufacturers and authorised service providers to offer bundled maintenance packages at competitive rates.

### 6.6 Mobile Apps And Platforms

Develop user-friendly mobile apps or platforms that connect users with authorised service providers for convenient and hassle-free scheduling of refills.

### 6.7 Encourage Vigilance

Raise awareness among the public at large about the risks and legal consequences of illegal unauthorised refills.

### 6.8 Community Fire Safety Initiatives

Promote community-based fire safety initiatives, involving office complexes, IT hubs, residential societies/RWAs in regular inspections, maintenance checks, and awareness campaigns. This fosters a sense of shared responsibility and ownership for fire safety within communities.

Implementing these strategies in a comprehensive and coordinated manner can effectively combat the dangers of unauthorised fire extinguisher refilling and ensure that these vital safety devices remain reliable quardians against the flames.



# 7. Conclusion: Strengthening Fire Safety through Collaboration

To sum up, ensuring the proper functioning of fire extinguishers is a collective responsibility that goes beyond manufacturers—it's something both manufacturers and users need to be aware of. Our exploration has highlighted the need for stronger regulatory guidelines to be implemented for the safety of all.





### 8. RESOURCES

- National Small Industries Corporation (NSIC)
- Census of India 2011
- National Fire Protection Association (NFPA) 2020

